Alltech adds new mobile vehicle to serve patients

By JAMI SHELTON

Remember when medical professionals made house calls? Alltech OCP still does.

After being in the orthotics and prosthetics profession in Johnson County for eight years, Alltech O&P Services realized that many of their patients have a hard time getting around on their own. Many times, they’ve had an amputation and can’t drive to their appointments themselves so they have to rely on others, and that can be inconvenient.

So, in 2012, they added a mobile van to begin making house calls to see their homebound patients or those in hospitals or rehabilitation centers. Today, they have three mobile vehicles in their fleet — and another to come is the next few months.

Joel DeLeon, who owns Alltech O&P Services along with his brother, Terry, said the vans have been a big help to their patients.

“We recognize our amputees have a hard time getting around,” DeLeon said. “We know that in the days and weeks following their amputation, they’re going to have lots of medical appointments. Between follow-up visits with their doctors, physical therapy, dialysis and wound care, finding time to be seen for their new prosthesis is challenging enough — finding transportation can be even more challenging.

“After an amputation of a limb, patients are unable to drive or maintain situations. That makes them dependent on someone else, typically a family member or friend to transport them, or the local transit systems. It relieves a lot of stress and hassle for them.

“Transportation concerns affect a large percentage of our patients. Many times patients would have to cancel their appointment simply because they didn’t have transportation so having the ability to see our patients outside of the office has helped so many of our patients get the care they need.”

DeLeon said the mobile vans are especially helpful after a patient’s initial fitting of their prosthesis, because often the patient has to come in several times for adjustments and alignments, making it hard on the patient.

“We began seeing patients in the hospital and skilled nursing and rehab facilities some time ago. But with the addition of our two mobile prothetic units, we can do everything except make the prosthesis from the mobile unit, including adjustments, alignments, casting for the prosthesis itself — it’s a wonderful feeling to be able to offer all of these options for our patients.

“Now our patients don’t have to leave their homes; our state licensed and certified prosthetist drive to them in the mobile unit and if the patient has a prosthesis that needs to be adjusted or altered, we have the proper tools to make the necessary adjustments right there so the patient never has to be without their prosthesis device.

“This addition to our services means there are very few circumstances where we can’t fix or adjust something in our mobile unit. With the mobile vans, our clinical staff is able to have access to anything they need to help with casting, measuring and adjusting prosthetics outside of the office.”

DeLeon said the company plans to add even more vans in the future to better serve their amputee needs in Johnson and surrounding counties.

“It didn’t take long for us to see there was a great need. The face of health care is changing. Alltech O&P is trying to stay ahead of the game. It’s exciting for us to be able to provide care for someone who might not be able to get it otherwise.”

For more information or to schedule an appointment, call 817-484-9099. Their office is at 2781 S.W. Wilder Blvd., across from Texas Health Hurstbourne.